

## ARB - Key Performance Indicators - Quarterly Statistics April 1, 2021 to March 31, 2022

Measurement	Target	Q1	Q2	Q3	Q4
General Appeals resolved within 135 weeks of commencement date	85%	95%	91%	80%	88%
Summary Appeals resolved within 40 weeks of commencement date	85%	92%	98%	96%	95%
Requests for Reconsideration: Receive, Review and Decide within 30 days of receipt	85%	100%	100%	100%	100%
Requests for Review: Review and Decide within 90 days of being assigned to a Vice Chair	85%	100%	100%	100%	100%
Decisions issued within 60 days of hearing event	85%	100%	100%	100%	99%