

## Key Performance Indicators - Quarterly Statistics April 1, 2022 - March 31, 2023

Measurement	Target	Q1	Q2	Q3	Q4
General Appeals resolved within 135 weeks of commencement date	85%	90%	86%	86%	85%
Summary Appeals resolved within 40 weeks of commencement date	85%	91%	85%	94%	82%
Requests for Reconsideration: Receive, Review and Decide within 30 days of receipt	85%	100%	100%	100%	100%
Requests for Review: Review and Decide within 90 days of being assigned to a Vice Chair	85%	100%	86%	100%	100%
Decisions issued within 60 days of hearing event	85%	94%	99%	98%	97%

## ARB Caseload - Fiscal 2022-2023

Month	Received	Closed	Active	Property Count
Apr-22	4,922	1,762	21,410	5,103
May-22	201	2,178	19,433	4,716
Jun-22	96	2,802	16,727	3,836
Jul-22	140	1,699	15,168	3,110
Aug-22	208	2,587	12,789	2,911
Sep-22	628	1,421	11,996	3,087
Oct-22	393	1,309	11,080	3,340
Nov-22	437	1,241	10,276	3,101
Dec-22	117	876	9,519	3,005
Jan-23	143	1,117	8,543	2,877
Feb-23	141	905	7,779	2,750
Mar-23	1,303	1,072	8,010	3,613
<b>Total</b>	<b>8,729</b>	<b>18,969</b>	<b>152,730</b>	<b>41,449</b>